

## Message Text

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PAGE 01 MEDELL 00355 292152Z

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ACTION SCSE-00

INFO OCT-01 ISO-00 SCS-03 ARA-10 PPTE-00 /014 W

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R 291610Z DEC 75

FM AMCONSUL MEDELLIN

TO SECSTATE WASHDC 1226

UNCLAS MEDELLIN 0355

E.O. 11652: N/A

TAGS: SCS (NAUREEN TAMA TASLEY)

SUBJ: COMPLAINT LETTER

REF: DEPARTMENT TRANSMITTAL SLIP, FROM FE STEVENS (SCS), DATED DEC.

13, 1975& (B) LETTER FROM NAUREEN TAMA TASLEY, DATED SEPT.30,  
1975

1. REF B, TRANSMITTED TO CONSULATE BY REF A, ALLEGES LACK OF  
ASSISTANCE, UNDERSTANDING, AND SYMPATHY ON PART OF CONSULATE IN  
PROVIDING REPLACEMENT PASSPORT AND OTHER AID TO MISS TASLEY.  
FULL INVESTIGATION OF SUBJECT'S COMPLAINT REVEALED NO BASIS FOR THESE  
ALLEGATIONS.

2. ACCORDING VICE CONSUL AND FORMER CONSULAR ASSISTANT, WHO HANDLED  
CASE UNDER DIRECTION PREVIOUS PRINCIPAL OFFICER, MISS TASLEY WAS  
DEMANDING AND, ESSENTIALLY, UNREASONABLE FROM MOMENT SHE ENTERED  
CONSULATE. IN HIGHLY AGITATED STATE, SHE INSISTED THAT CONSULATE  
ISSUE HER NEW PASSPORT IMMEDIATELY, WITHOUT CHARGE, AND PROVIDE HER  
GOVERNMENT FUNDS FOR LIVING COSTS. SHE REFUSED TO SPEAK ENGLISH WITH  
VICE-CONSUL AND, WHILE UNWILLING TO PERMIT CONSULATE TO CONTACT  
RELATIVES OR FRIENDS FOR FINANCIAL ASSISTANCE, LOUDLY INSISTED THAT  
CONSULATE WAS PUSHING HER INTO PROSTITUTION.

3. CONSULATE PERSONNEL SPENT INORDINATE AMOUNT OF TIME, AT MOMENT OF  
MAXIMUM WORKLOAD, IN ATTEMPT TO CALM, REASSURE, AND ASSIST MISS  
TASLEY. REQUEST FOR REPLACEMENT PASSPORT WAS MADE IMMEDIATELY UPON  
PAYMENT OF REQUIRED FEES (MEDELLIN 0142) AND AUTHORIZED BY  
DEPARTMENT (STATE 137958). PASSPORT WAS ISSUED SIX DAYS AFTER  
REQUEST WAS SUBMITTED. CONSULAR ASSISTANT WHO HANDLED CASE HAD  
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ALMOST TWENTY YEARS EXPERIENCE AND WAS RENOWNED FOR HER KNOWLEDGE,

CAPABILITY, AND PUBLIC RELATIONS TOUCH. AMERICAN SECRETARY WENT SO FAR AS TO GIVE CLOTHES TO MISS TASLEY. FULLY ADEQUATE INFORMATION REGARDING PASSPORT VALIDITY AND COLOMBIAN REQUIREMENTS WAS PROVIDED TO HER. FINALLY, REGARDING WASHROOM ACCESS, THIS ACCESS HAS BEEN CONTROLLED FOR YEARS FOR SECURITY REASONS, BUT IS READILY PROVIDED UNDER REASONABLE DEGREE OF CONTROL.

4. IN CONCLUSION, I FIND NO GROUNDS FOR COMPLAINT IN CASE WHERE CONSULATE PERSONNEL NOT ONLY COMPLIED FULLY WITH ALL REGULATIONS, BUT ALSO WENT OUT OF THEIR WAY TO ASSIST AN EXTREMELY AGITATED AMERICAN CITIZEN.

5. REFS A AND B BEING RETRANSMITTED TO DEPARTMENT BY AIRPOUCH.  
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## Message Attributes

**Automatic Decaptoning:** X  
**Capture Date:** 01 JAN 1994  
**Channel Indicators:** n/a  
**Current Classification:** UNCLASSIFIED  
**Concepts:** n/a  
**Control Number:** n/a  
**Copy:** SINGLE  
**Draft Date:** 29 DEC 1975  
**Decapton Date:** 01 JAN 1960  
**Decapton Note:**  
**Disposition Action:** n/a  
**Disposition Approved on Date:**  
**Disposition Authority:** n/a  
**Disposition Case Number:** n/a  
**Disposition Comment:**  
**Disposition Date:** 01 JAN 1960  
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